



Frequently asked questions about.....

## Flu Immunization Services

**1. What method do you use to immunize the participants?**

Needle Method only!

**2. Can I get the flu from a flu shot?**

No, the vaccine does not contain live viruses. The flu vaccine contains four influenza viruses (quadrivalent vaccine).

You will be offered a Vaccine Information Statement (VIS) at the time of your program. This statement will provide you with additional information about the flu and the flu shot – and the potential risks involved in having a flu shot.

**3. Who will actually be administering the shots?**

We only use R.N's., or L.V.N.'s to administer the immunization program – it's the Law!

**4. Where will the nurse give me my shot?**

In the upper arm – Deltoid muscle. It is best that the participant wear a short sleeve shirt on the day of their immunization program.

**5. Who is eligible to receive the flu shot?**

HealthFax will **not** administer a flu shot if:

- You are under the age of 18
- You are pregnant or think that you may be pregnant
- You are nursing
- You are ill, or have a fever
- You are allergic to eggs or egg products
- You have had a serious reaction to a flu shot in the past
- You have a history of Guillian-Barre Syndrome

You will be asked to complete a “consent form” prior to being immunized.

**6. When is the best time of the year to get my flu shot?**

Anytime in September, October, November or even December and beyond can still be beneficial. Most influenza activity occurs in January or later in most years. Though it varies, flu season can last as late as May.

**7. Who should get vaccinated?**

In general, anyone who wants to reduce their chances of getting the flu can get vaccinated.

However, certain people should get vaccinated each year because they are at high risk of having serious flu-related complications or because they live with and care for a high risk person.

**8. After my flu shot, how long does it take to build immunity?**

It takes about two weeks after vaccination for antibodies to develop in the body and provide protection against an influenza viral infection. In the meantime, you are still at risk for contracting the flu. That is why it is better to get vaccinated early in the fall before the flu season really gets underway.

**9. What time does the HealthFax staff arrive?** Unless otherwise requested, HealthFax staff will arrive at your event one half hour prior to the start time. They will bring everything that they need to set up for your event, except for tables and chairs.

**10. How do we pay for your services?**

- If the company or organization is paying for the shots, we will send you an electronic invoice after the program. Payment is due Net 30 days.
- If the company is subsidizing the cost of the shots, HealthFax will collect the share of cost amount from the employee at the time of the program and invoice for the balance. We accept cash or check (made out to HealthFax, Inc.). We will provide a receipt to the participant if one is requested.
- If the cost of the shots is all “cash” –Out of Pocket. HealthFax will collect the fee from the participant at the time of the program (cash or check – made out to HealthFax, Inc.)

**11. Can we do a “Split” billing?**

Sure.... Just let us know how much to invoice to each payor with their e-mail address.

**12. Do you accept credit cards for payment?**

Yes, we accept Visa and Mastercard. This method can only be used if the program is paid via invoice. Directions to use this method of payment will be provided with the invoice.

**13. Is there a Travel Fee added to the cost of the service?**

Yes, travel fees apply. See our pricing listed on our website [www.healthfax.biz](http://www.healthfax.biz)