

Frequently asked questions about......

## **DermaScan Screening**

## Have you had too much fun in the sun?

# A. What is DermaScan or DermaView Screening?

The DermaScan magnifies the image of your face using a black light. This black light will highlight the harmful effects of overexposure from the sun's UV rays – Sun Damage!

# B. What do participants actually see when they view their face in the DermaScan?

They will see their face mirrored back at them under the black light. They will see various levels of florescent hues, depending on the oily, dry and sun damaged areas of their face. This is NOT a skin cancer screening.

# C. What does the technician say to the participant?

The technician will alert them to the areas of face that are oily, dry or sun damaged. The technician will be explaining the differences in the sun's damaging rays, and the importance of wearing sun screen. They will also be encouraged to avoid the sun for long periods of time, drink plenty of water, and see their dermatologist for an annual skin exam.

#### 1. How do I order this service?

Just let us know how many staff you want.... One, Two, Three ..... One person can test approximately 25 attendees in an hour. For large groups, you will want to order additional staff. Each staff person will have 1 DermaScan unit (machine)

# 2. Do we need to provide electricity for this service? Yes... we must have access to an electrical outlet. We will bring our own extencords!

## 3. When time does the HealthFax staff arrive?

Unless otherwise requested, HealthFax staff will arrive at your event one half hour prior to "start time". They will bring everything that they need to set up for your event – except tables and chairs.

## 4. How do we pay for your services?

HealthFax will send you an electronic invoice after the program. If you prefer a "paper hard copy", just let us know.

### 5. When is the payment due?

Payment is due in 30 days or less. Special arrangements can be made for large projects.

### 6. Can we do a "Split" billing?

Sure.... Just let us know how much to invoice to each payor with their e-mail address.

### 7. Do you accept credit cards for payment?

Yes, we accept Visa and Mastercard Directions to use this method of payment will be provided with the invoice.

# 8. Is there a Travel Fee added to the cost of the service?

Travel Fees may apply to your event location. See www.healthfax.biz and go to Territory/Travel for travel fee locations.